

## New Name / New Look

The same commitment and compassion

From home health to hospice, we offer support for families facing any stage of illness.

If you or someone you love has been diagnosed with a serious illness, you can rely on the compassionate professionals of Trustbridge to provide care that offers dignity and humanity. As our name suggests, you can trust us to do what is necessary to guide you and your family through this difficult time and provide the loving care you need. You are not alone.

### Our connection runs deep

Since 1978, Hospice of Palm Beach County, Hospice of Broward County and Hospice by the Sea have cared for 200,000 families in South Florida. These three hospices are now one branch of Trustbridge, a community nonprofit that provides support for families facing serious illness, 24 hours a day. Our other services include skilled and compassionate home health care, unparalleled caregiver support and extensive bereavement programs.

We are one provider—one team—bound both in our longstanding mission and in our new name. ₩





David C. Fielding President and CEO



Randy Levitt Chairman

## Vision

To provide an unmatched healthcare experience for families in their time of need.

### Mission

To provide families with access to compassionate, expert and professional healthcare services in their time of need, throughout their lifespan.

## Values

- Excellence
- Integrity
- Teamwork
- Compassion
- Accountability
- Pride



## **What Drives Us**

Your Life. Our Passion. That's our mantra. It sums up our mission and what drives us.

It is the lives of our patients and their families that are of the utmost importance—caring for them, touching them, listening to them, comforting them. Making a true difference in their lives is our passion.

We always put our patients and families first and push ourselves to do whatever it takes to make more life moments possible for them, no matter where they are in their life journey.



## **Our Commitment to You**

When a loved one is facing a serious illness, we know what a personal and difficult time it is for your family.

Your lives matter to us. We will care for your loved one for the rest of his or her life. We're also here for your family, supporting you emotionally and spiritually throughout your journey.

While our name has changed, we retain the legacy of the meaningful work we have done in our communities since 1978:

- Our clinical excellence
- Our caring philosophy
- Our passionate team
- Our focus on the patient and family

We're proud of our passion and our commitment to those we serve. Our care, and in turn, your loyalty and support ensure that these important services are here for all who need them, now and in the future.

## What We Do

We put our passion to work to provide an unconventional offering—not life centered on care, but care centered on life. You can count on us to provide these services.

### **Hospice Care**

By entering hospice care, you are honoring and caring for your loved one so his or her symptoms can be managed in the most comforting setting during the final months of life. We will support your family emotionally and spiritually and be by your side—to help you understand what is happening, prepare you for what's ahead and guide you in making important decisions.

### **Home Health Care**

If you or a loved one is homebound, recuperating from an illness or injury, we can provide home health care to ensure your optimal recovery. Our services include: skilled nursing, physical therapy, speech therapy, occupational therapy, medical social services and home health aides. Our skilled and compassionate caregivers understand the challenges of being medically homebound and provide much-needed support for patients and family caregivers.

## **Caregiver Support**

We are here to guide and support your family whenever you need us. We will answer your questions 24 hours a day, provide the information and equipment you need, and train you so you can feel comfortable in your caregiving role. Our goal is to lift a number of caregiving tasks off of your shoulders so you can enjoy life's moments together as a family.

## **Grief Support**

The death of a loved one, even when it is expected and peaceful, may leave a hole in your life accompanied by a difficult array of emotions. We are here to walk the difficult path of grief with you, through the transition of loss, to eventual healing and peace. Our programs for children, teens and adults are open to everyone in the community who has lost a loved one. We are here to support you. You are not alone.



# **Pet Therapy Volunteers**

Our pet therapy teams radiate love wherever they go. That's certainly true for Charli. Without words, she communicates with her gentleness and creates a special connection with everyone she meets. When she visits with hospice patients and families, she is accompanied by her owners, high school student Annie Levitt, who is also a volunteer in our Foundation office, and her father Randy, who is chairman of the Trustbridge Board of Directors.

The companionship and unconditional love of a pet can offer significant health benefits for hospice families, reducing blood pressure, pain and stress. The emotional benefits of reducing depression, anxiety and loneliness are just as important.



Annie and Randy Levitt with Charli.

"It feels so good to know that we can help people in such meaningful ways. Annie and I get so much out of it, too, and Charli is the magic connection for all of us," Randy explained.

Charli is a calm and gentle dog and she loves people, so the Levitts thought she would make a good therapy dog. They received training and became certified pet therapists at Doggy Days in Palm Beach Gardens. Now they visit hospice patients and families at Trustbridge's Jupiter Care Center and in local nursing homes.

"My father and I witness firsthand the power of pet therapy. It brings so much joy to the patients and families we visit, our dog, Charli, and to us. Everyone truly benefits from this," shared Annie.



The same joy my dog brings to me, she can bring to others—just with her eyes, her touch and her presence. It's one of the great pleasures in my life to bring comfort to hospice patients and their families. ??

- Cathy D., Pet Therapy Volunteer

# There are so many ways to help!

Volunteers are needed in Palm Beach and Broward counties—visiting with patients and families or helping in our offices and resale shops. To learn more about becoming a hospice volunteer, please call 561.227.5138 or complete the volunteer registration form at hpbc.com/volunteer. 

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Supporting your nonprofit end-of-life care provider

## **Our Foundation**

With our hospice organizations united under the name Trustbridge, *your donations remain as significant* as ever to local families facing serious illness and grieving the loss of a loved one.

Our Foundations (Hospice of Palm Beach County Foundation, Hospice by the Sea Foundation and Hospice of Broward County Foundation) are the philanthropic arm of Trustbridge, supporting the hospice programs and facilities that have served 200,000 patients and their family members since 1978.

### Your support means so much

We believe that **every** family facing serious illness deserves physical comfort, emotional well-being and personal dignity. **Thanks to donors like you,** we are able to provide specialized services that relieve symptoms and improve quality of life, including:

- Music Therapy relieving pain, anxiety and depression
- Extraordinary Comfort Measures providing chemotherapy, radiation, transfusions and intravenous medicines for comfort
- Extensive Grief Support Services helping children, teens and adults heal and recover
- Charitable Care providing care for those without Medicare, Medicaid or private insurance

From the bottom of my heart, I want to thank you for providing such humane services for people in their final months of life. They meant so much to all of us. >>

– Alicia H.



# **Our Inpatient Care Centers**

Did you know that when patients' symptoms become unstable and cannot be managed at home, we bring patients into one of our 9 inpatient care centers for short-term acute care? Our centers are specifically designed for patient and family comfort during these difficult life moments. Great care and attention is given to creating the most soothing and nurturing environments possible.

Big things have been happening at our original care centers, which have been in continuous service since the 1980s. In 2015, our Boca Raton Care Center underwent the first phase of renovations, with a focus on keeping patient comfort and medical resources a top priority. A new phase of construction is about to begin to add a cafeteria facility and a tranquility garden, which will allow families an onsite area for meals and a beautiful place to be together. At the C.W. Gerstenberg Care Center in West Palm Beach, renovations are

underway to create new patient rooms and family gathering spaces, which will bring comfort to so many in the years to come.

Naming opportunities at all levels of giving are available at both locations. A number of our compassionate donors are helping to provide these improvements for the community, including: Carole Cohen, Barbara Gutin, Christine Lynn, Billi and Bernie Marcus, Dick and Barbara Schmidt, Bob Sheetz and Debbie Lindstrom, and the Hospice Foundation of Palm Beach. We greatly appreciate the generosity and kindheartedness of these loyal supporters and welcome others who may be interested in acknowledging their loved ones with an inspirational naming gift. For more information on naming opportunities as well as other ways to support your local not-for-profit hospice, please contact Jennifer Thomason at 561.670.0639.



In 2015, our Boca Raton Care Center was beautifully renovated. The addition of a cafeteria and tranquility garden is scheduled next. Visitors to the Care Center get a glimpse of the proposed expansion plans.



Renovations have begun on new patient rooms and family gathering spaces at the C.W. Gerstenberg Care Center. Foundation President Greg Leach and Investment Committee Chair George "Peter" Summers were there for the ground-breaking ceremony.

## Many Thanks to Our Corporate Partners!































Come and celebrate with us! Look for special events and discounts throughout 2017 at our newly renovated shops in Boca Raton and Juno Beach, and our new West Palm Beach location.

Thank you for 30 years of support! Your purchases and donations have helped hospice patients and families receive the care they truly need.

#### **WEST PALM BEACH**

W.P.B. Merchandise Mart 4833 Okeechobee Blvd. West Palm Beach 561.681.6511

#### **JUNO BEACH**

Plaza La Mer 863 Donald Ross Rd. Juno Beach 561 624 5495

#### **BOCA RATON**

The Shops at University Park 141 NW 20th St. Boca Raton 561.338.4030







 $Supporting\ your\ nonprofit\ end-of-life\ care\ provider$ 







## A Resale Treasure

Bob Goldfarb has been an active member and ambassador of the Palm Beach North Chamber of Commerce for many years. He recently attended a Chamber event at our West Palm Beach Resale Shop. While he was strolling around, looking at the artwork, he stopped in his tracks. "I turned the corner, saw a piece and was in shock! I recognized the artist right away—Avram Egbi, a

famous Israeli artist. The piece was signed and numbered and contained the distinct features his work is known for. I was so excited! My wife Donna and I always wanted to own a piece of his," Bob shared.

"I call that the find of finds! I encourage everyone to stop by the hospice Resale Shop near you often. You never know what treasures you may find."



Bob Goldfarb and Foundation President Greg Leach with artwork by Avram Egbi.

### **Trustbridge Board of Directors**

Randy Levitt. Chairman Heather Miller, Vice Chair Randy Nobles, Treasurer Barbara Litten, Secretary Marian Pearlman Nease Donna Plasket Nancy Smit Thomas Tracy John Zells

### **Foundation**

#### **Board of Directors**

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#### **News to Friends**

**Foundation Website:** 

hpbcf.org

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Referrals & Admissions: 844.422.3648

and Hospice by the Sea are certified by Medicare and Medicaid and are members of the Florida Hospice and Palliative Care and National Hospice and Palliative Care

Accredited by The Joint Commission and by

services throughout Broward and Palm Beach County through its licensed subsidiaries. Hospice of Palm Beach Broward County, Inc. Lic. #5027096, Hospice By The Sea, Inc., Lic#5011096, FocusCare Home Health, Inc., Lic#205070951 and Harbor Care Palliative Services, Inc.



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## **Upcoming Event Hospice Regatta - 20th Anniversary**

On May 20, 2017, sailboats from throughout Florida will gather off the shores of Fort Lauderdale Beach to compete in the 2017 Hospice Regatta! Your weekend on the water begins with our Skipper's Meeting on May 19, at the Coral Ridge Yacht Club. Guests can enjoy dinner, drinks, and raffles. Call 561.494.6888 or email **lbarry @hpbcf.org** for more information.

